Jacob Lake Inn General Information Sheet

Located in the beautiful pine forests of the Kaibab plateau in northern Arizona, near the North Rim of the Grand Canyon, Jacob Lake Inn has been family-owned and operated since it was founded by Harold and Nina Bowman in 1923.

Jacob Lake Inn is the gateway to the North Rim; all travelers visiting the North Rim must pass the inn, going and returning. It is a busy place, offering plenty of opportunities for energetic and ambitious individuals. We are an “inn” in the original sense of the word - a public house which offers hospitality and recreation. The name evokes the idea of home-like comfort, pleasant surroundings, and competent, friendly service. We are well known for our cookies, homemade pies, breads, and other baked goods, ample sustaining meals, beautiful Native American rugs, jewelry, pottery, and other works of art, comfortable rooms, and not least of all, for our employees. One couple put it this way, “We've had a wonderful time, an experience never quite equaled in all our travels - two of the world's wonders in one day. First, we saw the Grand Canyon, but no less wonderful, we met a whole inn full of bright young folks, who were genuinely friendly and interested in us, knew the answers to our many questions, and really knew what they were doing.”

We are in the hospitality and recreation business. We want people to work at Jacob Lake who are hospitable and service-oriented, who want to learn and grow, increase their confidence, be responsible for themselves, and get

experience and training in customer service and problem-solving in an atmosphere of mutually beneficial cooperation. People like that are a necessity to our business. They are the only kind of people who can create and maintain pleasant surroundings for our customers, each other, and the management at the same time.

Our employees are in partnership with us. The experience they receive in working with the public and each other in organizational dynamics and entrepreneurship, as well as developing basic skills like cooking, maintenance, bookkeeping, etc. are a valuable part of their compensation. Employees earn a minimum of $3004.80 per month (before taxes), and housing and food are provided for while working for us.

People who both enjoy the experience of working at Jacob Lake Inn, and do well financially and educationally, are people who are well-balanced. They are aware of their own feelings and requirements, other people's feelings and requirements, are aware of their surroundings and situation, communicate, and respond appropriately. LDS standards (no smoking, alcohol, drugs, etc.) are expected. If you don't like the outdoors, are addicted to technology, often argue with authority figures, like creating cliques, can't entertain yourself, don't like interacting with people in group settings, can't work unless supervised, are annoyed by endless questions from customers, or need to be dating someone all the time, then Jacob Lake Inn is not the place for you.

We have to have competent people. Competence is created by involvement, commitment, and creativity. We need high levels of all three. You don't need prior experience to apply, though of course, it is welcome. Willingness and maturity are the primary qualifications.

But your experience at Jacob Lake Inn is not all business. There are a lot of opportunities for employee recreation, entertainment, and getting those perfect Instagram shots. We are surrounded by major national parks on all sides. The Grand Canyon, Bryce Canyon, Zion Canyon, Lake Powell, and several national monuments are within easy reach. There are abundant opportunities for hiking, biking, walking, etc. We have a recreation area for volleyball and basketball, an outdoor pool, and an entire forest to wander around in. We have company parties every week, trips to places of interest at company expense, and LDS church services are also available. Bear in mind that this is a group experience which provides a chance to learn to meet the needs of individuals in a group, so be prepared to meet and enjoy the company of your fellow employees and management.

Finally, we are in the service industry. Our sales are generated by service and by the extra interest we have in our customers. We are proud of our employees and their record of service to the public. We hope you will join us - the third, fourth, and fifth generations of Riches/Bowmans - to continue the tradition of competent, friendly service, comfortable beds, excellent meals, famous baked goods, outstanding quality Native American arts and crafts, and providing useful information to anyone interested in this unique area for over 100 years.

For more information, contact Melinda Rich Marshall -
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